






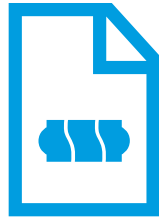
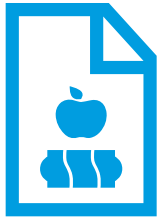








Our individual service packages at a glance

	 Checkup contract	 Remote support contract	 Repair service contract	 Calibration contract	 Software maintenance contract*	 Full service contract	 Life cycle contract	 General labeling contract*	 Produce labeling contract*
 Performance contracts	✓	✓	✓		(✓)	(✓)	(✓)	(✓)	(✓)
 Quality contracts	(✓)			✓		(✓)	(✓)	(✓)	(✓)
 Protection contracts					✓	(✓)	(✓)		
 Cost control contracts	(✓)	(✓)	(✓)			✓	✓	✓	✓
Further included contracts			• Remote support contract		• Remote support contract	• Remote support contract • Software maintenance contract • Checkup contract • Repair service contract	• Full service contract	• Remote support contract • Checkup contract	• Remote support contract • Checkup contract
Services	• Annual check-up	• Remote support: via phone, AR app, remote access or device monitoring & management	• Repairs • Remote support	• Calibration and functional check of the scale • Calibration management	• Software maintenance • Remote support	• Annual check-up • Repairs • Software maintenance • Remote support • Asset management	• Delivery and installation of new equipment • Annual check-up • Repairs • Software maintenance • Remote support • Asset management • Uninstalling of devices	• Variable contract design consisting of labels, labeling system and service • Preventative maintenance • Remote support	• Variable contract design consisting of labels, labeling system and service, especially for the fruit and vegetable industry • Preventative maintenance • Remote support

 Main added value
  Further added value
 *Only available for certain devices.