

## Bizerba Retail Software: GDPR-conformity made easy

Since May 2018, the General Data Protection Regulation (GDPR) has been regulating the handling of personal data throughout the EU. This includes, for example, names of users and customers, employee numbers and a lot of other information. Retailers very easily meet these requirements due to the partially adapted default settings of the Bizerba retail software.



### Background information

The requirements of the GDPR on software solutions.

#### Default settings upon delivery

No personal data must be saved in the default settings. This means:

- In reports, evaluations and similar the relevant fields remain empty.
- Login data (first name and last name) only for verification, no other use. Data may not be used for other purposes in the standard but must be actively switched by the customer.

#### Individual data protection settings

The saving of personal data can be activated and deactivated. „Do not save“ is saved by default.

- The customer can define in the settings the period of time for automatic deletion.
- When switching from „Save“ to „Do not save“ it must be possible to delete the data saved so far.

#### General requirements GDPR

The following topics are to be considered in general:

- Saved personal data must be adequately protected such as by encoding the data and by ensuring data integrity.
- Description of all settings related to the saving/processing of personal data in the documentation.

### What is changing for the Bizerba Retail Software due to the GDPR?

#### Device software

##### GDPR-conformity without adjustments: RetailPowerScale, RetailApps

Here, personal data was not saved in the default settings as yet. Users can change it and save personal data. But they can also delete this data at any time.

#### Management software

##### GDPR-conformity due to adjustments: RetailControl, RetailConnect, RetailOffice

Here, the default settings were adapted according to the GDPR. By default, personal data is no longer recorded now. Customers may change it at any time.

#### The adapted default settings concern

- **Master data:** In the default settings it is no longer saved by which users data was changed and which data was changed.
- **Sales data:** Operator and customer names are no longer recorded in the default settings.

Recorded data is protected via login credentials of the database. User, operator and customer data may be deleted entirely or for a specific time period.

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### Important information

If you as a customer wish that a Bizerba employee performs changes to the data protection settings, the changed settings must be documented by both parties and approved by you with your signature.

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